VMware View – Virtual Desktop Infrastructure – Connecting with PCoIP Mode

Prerequisites

1. Your PC should be running Windows XP, Windows Vista, Windows 7 or OSX 10.x
2. The VMware view client needs to be installed.
3. You will need your Challenger AD login account.

Connecting from an external location

1. Please note VMware View 5 uses a client for connection – the web login page is discontinued and not used anymore.

2. Open your web browser and connect to https://view.challenger.wa.edu.au

3. If you’re using Windows 32bit the view client will automatically ask to be installed. If you’re using Apple OSX 10.x you will need to click the link to install the client.

4. Once the view client is loaded, input the connection server as: view.challenger.wa.edu.au, this is shown the graphic below:
5. Click connect, like so:

![VMware View Client Connect](image1)

6. Click ok to the welcome message.

![VMware View Client Welcome](image2)
7. Input your username and password, select the domain ADM and click login:

8. After you are logged in. Highlight the pool and make sure the default connection method is set to PCoIP. To do this click the drop down arrow and select “display protocol > PCoIP” this is done like so:

You only need to set the display protocol to PCoIP once, if you can’t connect to view make sure you check your client is set to PCoIP.
9. Now click connect, and the view client will connect to your desktop: